

# CASE STUDY

## Riskified

Riskified is a privately held company that provides software as a service fraud and chargeback prevention technology. Riskified's technology uses behavioral analysis, elastic linking, proxy detection, and machine learning to detect and prevent fraud.

## The challenge

Long planning process (both quarterly and per sprint). Not Meeting Planning Goals - causing frustration with customers.

## AgileSparks solutions

- Training to all parts of the organization including Team Leaders, Teams, Product, UX, HR.
- Shortening the sprint to 2 weeks.
- Coaching Management and gradually moving towards shorter sprint events, improved quarterly planning and tracking execution throughout the quarter (including explicit dependency management).
- Modifying Jira processes and boards.
- Coaching the team and Scrum Masters on teamwork.
- Moving to relative, all team, estimations.
- Encouraging team members to work on backlog items together, reviewing backlog items instead of tasks and getting things done before taking new stuff.
- Setting sprint goals and running effective retrospectives.

## Results

- Improve execution to meet at least 90% of quarterly features.
- Improve around 30% in average cycle time resulting in faster value delivered to customers.
- Planning time cut by half.



***As a company in a hyper-growth stage, working with AgileSparks has been an essential part of building a scalable product development organization. With a flexible and mindful approach, and by tailoring agile methodologies for the needs and DNA of the organization, AgileSparks helped us dramatically improve delivery, predictability and team engagement."***



Karin Moscovici,  
VP R&D



Oded Weinberg,  
VP Product