AgileSparks
Challenging your comfort zone

CASE STUDY

dbMotion (acquired by Allscripts)

dbMotion (acquired by Allscripts in 2013) provides an innovative connected healthcare solution that integrates patient information from disparate health information technologies and delivers it to clinicians at the point of care. Specifically, it allows physicians at the hospital to gain insight into care given in the community and vice versa.

The challenge

- Focus on infrastructure created a lot of waste.
- Functional teams structure resulted in heavy integration efforts and delays.
- Predictability.
- R&D Sense of achievement and direction.

AgileSparks solutions

- Management workshop.
- Coaching managers and teams.
- Moving from silo teams to cross functional teams.
- Implementing Kanban.
- Installing 2 weeks cadence.
- Establishing Ops review, looking at boards, CFD, cycle time charts, WIP.

Results (after 1 year)

- Higher quality: 45% reduction in the number of bug-driven hotfixes.
- Predictability.
- 88% positive sentiment in an internal customer poll.
- Increase ownership and collaboration.
- A data driven culture.

> **AgileSparks assisted us in going through a complete transformation of the Product and Engineering organization. Within a year, we changed our development processes, our org structure, our engineering tools (CI and test automation), and most importantly - our culture. We shifted towards an engineering culture that is focused on clear value to the market and to customers. Within the same year, we were also acquired, and nevertheless - in spite of all these challenging changes - team satisfaction increased significantly. The overall positive impact of these changes continued to benefit the company for years."**

Roy Emek
Senior Vice President, R&D