

# Jira Administration Part 2 (Cloud)

16 Hours

## Overview

AgileSparks is an **Atlassian Training Partner** and offers a variety of training solutions for different audiences around Atlassian products using original **Atlassian course material**.

In this course you will get Deepen your expertise as a Jira administrator with advanced features:

- How to ask better questions to extract business requirements
- How to map business requirements to Jira configurations
- Important Jira administrator best practices and responsibilities

This course is a continuation from Jira Administration Part 1 Cloud, going deeper into more advanced administration tasks. Explore complex schemes, advanced workflow configurations, and board and sprint permissions.

## Who Should Attend

This course is designed for Jira administrators who manage Jira Software, Jira Service Management, and/or Jira Core.

## Prerequisites

Before taking this course, we suggest you take Jira Administration Part 1 cloud or have equivalent experience.

## Course Topics

- Course Overview
- Mapping Your Business Into Jira
- Configuring Issue Types, Fields & Screens
- Customizing Workflows
- Configuring Board & Sprint Permissions
- Applying New Configurations to Projects

## Duration

2 days (16 hours).